

You can support us by donating, by becoming a volunteer or a Friend

- ☐ I would like to support Hear for Norfolk with a donation of: £ _____ paid by Cheque ☐ Cash ☐ Standing Order ☐ (Please tick)
- ☐ I am considering leaving a legacy to Hear for Norfolk and I would like someone to contact me to discuss this further.
- ☐ I am interested in becoming a Friend of Hear for Norfolk. Please send information.
- ☐ I am interested in becoming a Volunteer for this worthwhile cause. Please send information.

Your details

Mr/Mrs/Miss/Ms Full Name _____

Address _____
Postcode _____

Email _____

Phone _____

Please be assured that your details will NOT be passed on to other organisations.

Your donation

I/we enclose a donation of £ _____ Please make cheque payable to the Norfolk Deaf Association (NDA).

I wish to donate to the Norfolk Deaf Association (NDA) and pay by Standing Order. Please pay from my account to:

Norfolk Deaf Association (NDA) Ref: **Santander UK Plc**
Account no: **25138828** Sort Code: **09-01-28**

£ _____ (figure) _____ (words)

With effect from (date) _____
and thereafter: Annually ☐ Quarterly ☐ Monthly ☐
(Please tick as appropriate)

Your Bank's Name _____

Your Bank's Address _____

Postcode _____

Account Number _____ Sort Code _____

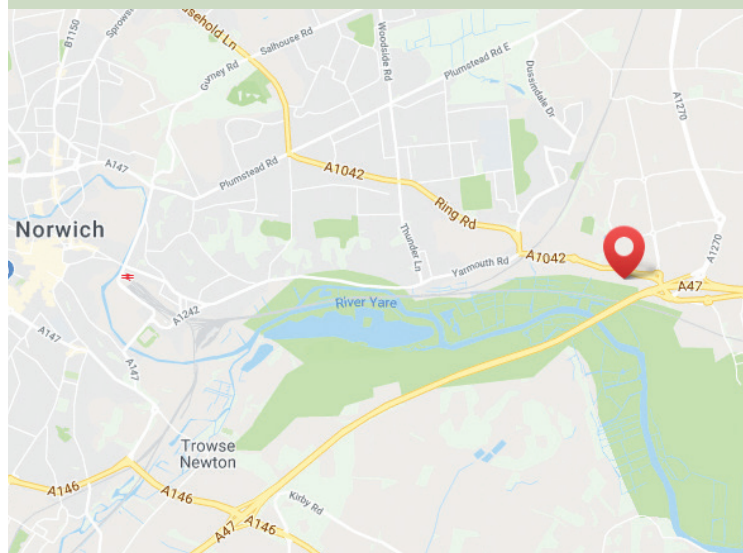
Signed _____ Date _____

Gift Aid Declaration for Donations

I want to Gift Aid my donation above and any other donations I make in the future or have made in the past 4 years to Hear for Norfolk. I am a UK taxpayer & understand that if I pay less income tax and/or capital gains tax than the amount of Gift Aid claimed on all my donations in that tax year it is my responsibility to pay any difference. (Please notify Hear for Norfolk if you want to change this declaration, change your name or home address, no longer pay sufficient tax on your income and/or capital gains. If you pay income tax at the higher or additional rate and want to receive the additional tax relief due to you, you must include all your Gift Aid donations on your self assessment tax return or ask HM Revenue & Customs to adjust your tax code.)

Signed _____ Date _____

How to find us



Travelling by car

Parking is at the rear of the building and restricted to marked bays.

Please do not park on the road because doing so may result in you receiving a penalty parking notice.

Travelling by public transport

Buses to the Meridian Business Park

From the Train Station: (Stop DD) 5, 5A and 15.

From St Stephens Street: (Stop BC) 5 and 5A; and (Stop BA) 15 and 15A.

Hear for Norfolk
14 Meridian Way
Meridian Business Park
Norwich NR7 0TA

T 01603 404440
F 01603 404433

E nda@hearfornorfolk.org.uk
www.hearfornorfolk.org.uk



Hear for Norfolk is the operating name of the Norfolk Deaf Association (NDA), a Charitable Company Limited by Guarantee registered in England & Wales No. 07966408, Registered Charity in England & Wales No. 1146883



Supporting people with hearing loss and related conditions

Hearing Support Service

Routine hearing aid maintenance, support and advice on the use of hearing aids



About our Hearing Support Service

Hear for Norfolk offers an outreach Hearing Support Service which is delivered across Norfolk by a small team of staff and a team of well trained and dedicated volunteers, and we do this by means of:

- ▶ **Community based clinics**
- ▶ **Mobile clinic**
- ▶ **Home visiting**
- ▶ **Telephone support**

Our Clinics

Most clinics are run on a regular basis in convenient locations and enable hearing aid users to book their hearing aid maintenance or to get a supply of batteries.

Home Visits

Our home visits cater for those with limited mobility, whilst the community-based and mobile clinics provide access to our hearing support service in towns and villages near where our service users live.

Covid-19

In light of Covid-19, all appointments and general clinics are now organised via our office, and we no longer offer 'drop in' services.

Hear for Norfolk does not maintain private hearing aids.



Through this service we offer assistance to people issued with NHS hearing aids by:

- ▶ Providing guidance on the use of hearing aids to maximise performance
- ▶ Carrying out routine maintenance and repairs of NHS issued hearing aids, including cleaning ear moulds, supply and replacement of plastic tubing between the hearing aid and ear mould/domes, top hooks and filters
- ▶ Testing and supply of hearing aid batteries, and replacing as necessary
- ▶ Providing follow up support for new hearing aid users to ensure they can fit the hearing aid correctly, understand how to use the controls, and replace the batteries
- ▶ Signposting users and their families to other specialist services including assistive listening technology product advice
- ▶ Providing emotional and wellbeing support to service users and their families

Do you have a relative or friend who you think could benefit from our hearing support service? If so, please contact our Hearing Support Service Co-ordinator on **01603 404 440** or via email **nda@hearfornorfolk.org.uk**

The dates and locations for both our community-based and mobile clinics are available from our office or can be accessed on our website **www.hearfornorfolk.org.uk**

To book your appointment at the most convenient location please phone our office on 01603 404 440 or email nda@hearfornorfolk.org.uk

Further information

Detailed information for people who could benefit from our services, referrers, potential volunteers, or individuals and organisations wishing to help fund our charitable services is available on our website at **www.hearfornorfolk.org.uk** or from our office on **01603 404 440** or by e-mailing us at **nda@hearfornorfolk.org.uk**

Make a difference – become a volunteer

The ability to hear clearly has a profound effect on a person's quality of life and emotional wellbeing and helps protect against social isolation and loneliness.

Would you like to use your experience and develop and share your skills to make a real difference by supporting people with hearing loss?

If you would like to join our team of volunteers, we run a bespoke training course to prepare you for this interesting and rewarding role.

Our training provides new volunteers with a great opportunity to develop listening and social skills, learn all about hearing loss, develop expertise in basic hearing aid functioning and maintenance, confidentiality, boundaries, safeguarding and much more.

"I thought it would just be popping round to someone's house, servicing their hearing aids and that would be that, but it's a lot more. We had talked about our interaction with service users during the 3-day training sessions, but it's when you are with your first client that you realise how important and satisfying the personal interaction with service users is"

T.M.

Support for volunteers

All our volunteers are DBS checked and receive regular training, supervision and support, and paid expenses.

We could not deliver our hearing support service without the hard work and dedication of our volunteers. Please consider if this is something you would like to do.

If you are interested in becoming a volunteer for **Hear for Norfolk**, or know someone who might be, please contact our Hearing Support Service Co-ordinator on **01603 404 440** for an informal conversation.